



# BALI RETREAT DISCLAIMER

## **Role of the Group Organiser & Disclaimer**

Serene Valley Holistic Therapies operates exclusively as a Group Organiser and not as a Tour Operator or direct service provider in Bali. While we are responsible for organising the retreat experience—such as coordinating accommodation, meals, and some activities—all travel-related services, excursions, transport, and additional wellness activities are provided by independent third-party service providers in Bali.

As the Group Organiser, I will accompany the group to Bali and facilitate the smooth running of the retreat. However, it is important to understand that I do not operate or manage any of the services in Bali, such as accommodations, transport, or any activities provided by local vendors.

The Organiser's role is limited to coordinating logistics and acting as the point of contact for the participants before and during the retreat, ensuring all components align with the itinerary.

## **Third-Party Providers & Liability**

The accommodation, transport, wellness services, excursions, and meals (not included in the initial retreat package) are provided by independent third-party businesses in Bali. These businesses are not affiliated with Serene Valley Holistic Therapies, and I do not bear responsibility for their services, performance, or any issues arising during the retreat. Any claims, disputes, or issues related to these third-party services must be directed to the respective provider.

The Organiser assumes no liability for any delays, cancellations, injuries, accidents, property damage, or losses incurred during the retreat caused by third-party providers or local circumstances in Bali.

## **Business Operations in Australia**

All business operations of Serene Valley Holistic Therapies, including contractual agreements, payment transactions, and service bookings, are conducted exclusively in Australia prior to travel. I do not offer or provide any travel-related services while in Bali, nor do I assume any operational role in any activities once the retreat is underway.

## **Participant Acknowledgment**

By participating in the retreat, the Client acknowledges and agrees that Serene Valley Holistic Therapies is not a Tour Operator and will not be responsible for any issues or complaints related to third-party services, including but not limited to accommodations, transport, excursions, or activities in Bali. The Organiser is acting solely as a coordinator and is not liable for any actions, errors, or omissions by third-party providers.